What's up in Russian travel?

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Top 10 travel destinations of outbound Russian tourism in Jan –May 2016

(Source: Association of Russian TOs (ATOR) in August 2016)

- Thailand
- Spain
- Turkey
- Vietnam
- Cypros

- Austria
- Finland
- Israel
- Bulgaria
- South Korea

<u>5 Russian tourism trends to know about, plus risks and opportunities for the market from 2016 – 2020</u> (Source: <u>Stupachenko, Ivan</u>, April, 2016)

- 1. Fewer Russian tourists are going abroad (but "Russian outbound tourism is expected to grow in 2017 for the first time in 3 years as well")
- 2. Turkey and Egypt are closed. Turkey for the long-term, Egypt...?
- 3. Russia is experiencing a big shift to domestic travel
- 4. There are fewer travel companies in Russia
- 5. International football is coming...

Look: https://www.trekksoft.com/en/blog/russian-tourism-trends

What is behind the latest overnight figures?

- During last few years (2014-2016) Russian outbound tourism flow has been experiencing quite turbulent times,
 - complicated political situation (EU sanctions)
 - downfall of ruble
- Second half of 2016 the economic situation in Russia has shown considerable signs of stabilization
 - turned into positive numbers in outbound tourism
- Russians are starting to travel abroad actively again
 - Finland remains one of the most popular foreign destinations for Russian tourists

What are the key drivers for travel to Finland/Scandinavia from Russia?

- Finland is one of the closest European neighbors to Russia (Russian North-West region)
- Finland is very easy and fast to reach
- Finnish visa is quick and easy to obtain compared to some other European countries
- Finland/Scandinavia are considered safe and are offering friendly service.
- Price level in Finland is the most affordable compared to all other Scandinavian destinations

What are the new travel trends in Russia?

- Russians are spending more abroad again:
 - from October 2016 numbers started to increase after 3 years of decline, and in January 2017 spending grew by 32%.
- Russian outbound tourism is expected to grow in 2017 for the first time in 3 years as well
- Considering that 75% of overall outbound tourism from Russia is aiming to beach destinations, the prognosis is that 2017 will be the year of Turkey (due to its affordability).

...travel trends...

- Russian state authorities are investing heavily in development of domestic tourism
- Total amount of licensed outbound tour operators in Russia has significantly decreased during the last 2 years, due to new tourism laws and economic situation (from over 2000 to approximately 500-600 at present).
- Share of individual independent travelers is growing in Russia constantly and steadily; people are booking and planning their trips increasingly without tour operators
- From Finland's point of view, this is essential in particular for Saint Petersburg and Russian North-West region.

How could Finland differentiate from the other travel destinations for Russian travelers?

- Adjust and customize the products to the needs of Russian customers as much as possible
- Russians (especially from Saint Petersburg and Moscow) are nowadays quite price-aware and demanding
- Russian-speaking staff, special offers and tailored content, prolonged opening times – all these are proven to pay off the effort
- Finland is known in Russia of its pure nature and slow living, silence, peace of mind and eco food
- These are the keys for success, if these products can be sold in a right package along with a right story

Finland in the Mind of the Russia Traveller



At a glance Finland in the mind of the Russian traveller

- More than 500,000 Russian Yandex searches related to Finland are performed every month.
- Highest interest in absolute numbers comes from Saint
 Petersburg
- Helsinki is by far the most well known destination, followed by Lappeenranta, Turku and Lahti.

...glance...

- Nature, including fishing, camping, skiing and watching the northern lights, attracts many Russian tourists. Finnish nightlife attracts younger tourists.
- Sauna, Finlandia, Santa Claus and Moomin are common symbols. Santa Claus Village is the top attraction, followed by Suomenlinna.
- Finland is seen as part of a Scandinavian as well as a Baltic travel route, and also as a gateway to the Schengen area.
- Overall Finland is considered a convenient, safe and familyfriendly destination.

...in the mind of...

- Russians cities most interested in Finland
- Cities in Finland that interest Russians
- Top attractions in Finland
- Topics about travel to Finland

Look:

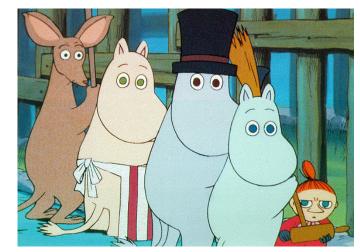


According to Russian travellers, the people in Finland...

- ...don't care about how they dress.
- ...are unlikely to start a conversation with a stranger, but very friendly when you ask them something.
- ...are silent and hide their emotions, unless they are drunk or watch sports.
- ...make long pauses when they talk, but when they talk they actually have something to say.
- ...don't use much body language.
- ...love spending time in nature.
- ...have a very good sense of humour, especially when it comes to dark humour.

Finnish people that are famous in Russia

- Ville Haapasalo is an actor who has stared in several Russian films. He is described by Russians as a typical Finnish person.
- Tove Jansson is not as famous as her characters but still a strong association.
- Ice-hockey players Teemu Selänne, Tuukka Rask and Mikko Koivu are known. The most famous team is Jokerit Helsinki. Also Formula One driver Valtteri Bottas is recognized.
- Nightwish, Children of Bodom and Darude dominate the Russian searches when it comes to music, and Alvar Aalto when it comes to design.





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